



HOME MEDICAL SUPPLY SPECIALISTS

## COMMIT

1. Provide industry leading delivery time
2. Focus on clinical compliance
3. Deliver specialized, solution based service
4. Adhere to the highest industry and regulatory standards
5. Streamline provider ordering process

## FOLLOW THROUGH

1. National distribution network allows next day delivery on most orders received by 4 pm, including Saturdays
2. Flexible shipment sizes and formularies that work for all health plans
3. Dynamic teams specially trained to create constructive solutions for ALL patients and providers
4. We received the Gold Seal of Approval<sup>®</sup> from The Joint Commission
5. Adapt to preferred ordering methods

## FOLLOW UP

1. Routine order status communication
2. Reliable resource for ordering providers
3. Dedicated insurance, billing, client care, and account management professionals
4. Continuous evaluations and improvements to meet national health care organization standards
5. Educate on compliant ordering practices